



## DirectoryAxxcess<sup>SM</sup> by arbinet

### Flexible Solution for Directory Assistance

Is providing Directory Assistance to your customers costing too much?

DirectoryAxxcess by Arbinet, the flexible, outsourced Directory Assistance solution, is a simple way for you to earn additional revenue and provide retail-quality and customized Directory Assistance with lower costs. Implementation of this service is easy – all that is required is a separate trunk group for Directory Assistance calls.

#### DirectoryAxxcess service includes:

- > Local and national White Pages listings of residential, business and government numbers for all 50 US states
- > Reverse number look-up – search by phone number for address and name
- > Reverse address look-up – search by address for name and number
- > Up to two look-ups per call
- > Statewide search if city is unknown
- > No minimum fees, no trading fees and no trunk group charges
- > Simple integrated billing on your Member Account Invoice

#### How it works:

- > You configure a trunk group for DirectoryAxxcess.
- > Your directory assistance calls are routed to our automated platform, using the caller's verbal communication to find the correct name and number or address.
- > If verbal communication is not recognized the caller is connected to an operator.

#### Costs and terms:

- > There are no minimum fees on the DirectoryAxxcess trunk group and no trading fees. DirectoryAxxcess calls are charged on a per-call basis.
- > Calls are charged when answered.
- > Customized voice prompt and operator greeting carries a one-time set-up fee of \$2000.
- > DirectoryAxxcess subscription requires a three (3) month minimum term, with automatic renewal for subsequent one-month intervals. One-month notice of termination or reduction in traffic volumes is required.

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